Soft Client Feature Comparison

mayfone offers a host of ways to connect, including two alternative soft client solutions. Communicator, our App for mobile and desktop offers access to the full range of **mayfone** UC features, while WebRTC provides quick access for users when on an alternative device. Therefore, some features differ between the solutions.

	mayfone COMMUNICATOR	mayfone WEBRTC
VOICE FEATURES		
Make & Receive Calls	✓	✓
Inbuilt Dialler	✓	✓
Call Hold	✓	✓
Call Forward	✓	✓
Call Transfer	✓	✓
Access to Call Queues	✓	✓
Access to Hunt Groups	✓	✓
Call Recording	✓	✓
Voicemail Access	✓	✓
Voicemail Download	✓	✓
Call History	✓	✓
Call Monitoring	✓	✓
CONTACTS & PRESENCE		
Internal Directory	✓	✓
Contact Directory Syncing (LDAP)	✓	
Presence Settings (View)	✓	✓
Presence Settings (Set)	✓	✓
Call Contact on Available Setting (Call Back)	✓	
CALL CONFERENCE		
Start & Access Conferences	✓	✓
Instant Conferencing (Dynamic)	✓	✓
Pre-Configured Conference Rooms (Static)	✓	✓
MEETINGS (VIDEO)		
Join scheduled meetings	✓	✓
Start ad-hoc meetings	✓	
Join ad-hoc meetings	✓	
INSTANT MESSAGING		
Direct Messaging	✓	✓
Group Messaging	✓	✓
File Share	✓	✓
OTHER		
Online Self Care Access	✓	✓
CRM Integration	✓	
Local Client installation	✓	